



## Notice of meeting of

### Health Overview & Scrutiny Committee

**To:** Councillors Alexander (Chair), Aspden, Fraser, Sue Galloway, Simpson-Laing, Sunderland and Wiseman (Vice-Chair)

**Date:** Wednesday, 13 January 2010

**Time:** 5.00 pm

**Venue:** The Guildhall, York

## AGENDA

**1. Declarations of Interest** (Pages 3 - 4)

At this point Members are asked to declare any personal or prejudicial interests they may have in the business on this agenda. A list of general personal interests previously declared are attached.

**2. Minutes** (Pages 5 - 10)

To approve and sign the minutes of the last meeting of the Committee held on 14 December 2009.

**3. Public Participation**

At this point in the meeting, members of the public who have registered their wish to speak regarding an item on the agenda or an issue within the Committee's remit can do so. The deadline for registering is **5:00 pm on Tuesday 12 January 2010**.

**4. Adult Social Services - Current Financial Pressures**

(Pages 11 - 20)

This report sets out the current financial pressures within Adult Social Services along with details of the mitigating actions being taken and likely future issues.

**5. Work Plan 2009/10** (Pages 21 - 22)

To consider the Committee's Work Plan for 2009/10.

**6. Urgent Business**

Any other business which the Chair considers urgent under the Local Government Act 1972

Democracy Officer:

Name: Jill Pickering

Contact Details:

- Telephone – (01904) 552061
- Email – [jill.pickering@york.gov.uk](mailto:jill.pickering@york.gov.uk)

For more information about any of the following please contact the Democracy Officer responsible for servicing this meeting

- Registering to speak
- Business of the meeting
- Any special arrangements
- Copies of reports

Contact details set out above

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### **Holding the Executive to Account**

The majority of councillors are not appointed to the Executive (40 out of 47). Any 3 non-Executive councillors can 'call-in' an item of business from a published Executive (or Executive Member Decision Session) agenda. The Executive will still discuss the 'called in' business on the published date and will set out its views for consideration by a specially convened Scrutiny Management Committee (SMC). That SMC meeting will then make its recommendations to the next scheduled Executive meeting in the following week, where a final decision on the 'called-in' business will be made.

### **Scrutiny Committees**

The purpose of all scrutiny and ad-hoc scrutiny committees appointed by the Council is to:

- Monitor the performance and effectiveness of services;
- Review existing policies and assist in the development of new ones, as necessary; and
- Monitor best value continuous service improvement plans

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**HEALTH OVERVIEW AND SCRUTINY COMMITTEE****Agenda item I: Declarations of interest.**

Please state any amendments you have to your declarations of interest:

Councillor Fraser	Governor of York Hospitals NHS Foundation Trust; Member of the retired section of Unison; Member of the retired section of UNITE the TGWU ACTS section Member of York Healthy City Board.
Councillor Simpson-Laing	Member of Unison An employee of Relate, working with residents of Askham Grange Works for the Disabilities Trust
Councillor Wiseman	Governor of York Hospitals NHS Foundation Trust; Member of York Healthy City Board.

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City of York Council

Committee Minutes

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MEETING	HEALTH OVERVIEW & SCRUTINY COMMITTEE
DATE	14 DECEMBER 2009
PRESENT	COUNCILLORS ALEXANDER (CHAIR), ASPDEN, FRASER, SUE GALLOWAY, SIMPSON-LAING, SUNDERLAND AND WISEMAN (VICE-CHAIR)
IN ATTENDANCE	GARETH WHILES – NHS NORTH YORKSHIRE AND YORK ANNIE THOMPSON - LINKS SALLY HUTCHINSON – AGE CONCERN JOHN YATES – OLDER PEOPLE’S ASSEMBLY GEORGE WOOD – OLDER PEOPLE’S ASSEMBLY CLLR MORLEY – CITY OF YORK COUNCIL BILL HODSON – CITY OF YORK COUNCIL KATHY CLARK – CITY OF YORK COUNCIL DEBBIE MITCHELL – CITY OF YORK COUNCIL

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## 28. DECLARATIONS OF INTEREST

Members were invited to declare at this point in the meeting any personal or prejudicial interests they might have in the business on the agenda.

Councillor Simpson-Laing declared standing declarations as a member of Unison, as an employee of Relate and as she worked with the Disabilities Trust.

Councillor Fraser declared a standing declaration as a member of the retired section of UNITE the TGWU ACTS section.

Councillor Sunderland declared a personal non prejudicial interest in relation to Agenda item 6 (Update Report – Outreach Workers) as an employee of the Citizen’s Advice Bureau.

## 29. PUBLIC PARTICIPATION

It was reported that there had been one registration to speak at the meeting under the Council’s Public Participation Scheme.

Sally Hutchinson, made representations on behalf of Age Concern. She made a plea to the Committee, on behalf of the voluntary sector and Age Concern, that they would be happy to assist with the long term planning of services in an effort to provide a better quality of life for older people. She felt that this would also hopefully assist the Authority in saving money.

With regard to the feasibility report on access to outreach workers she expressed surprise that this issue was still under consideration. She

referred to the services and schemes that were available to help support older people to lead independent lives. She went on to point out that voluntary workers often saw things very differently to older people and they were often a vital source of information in gaining necessary assistance for residents.

**30. 2009/10 FINANCE AND PERFORMANCE SECOND QUARTER MONITORING REPORT**

Consideration was given to a report, which provided an update of the 2009/10 position for both finance and performance in Adult Social Services, the main area covered by the Health Overview and Scrutiny Committee.

It was reported that the net approved budget for Adult Social Services was £40m and, after identifying £665k of in-year savings to address cost pressures in the year, it was currently projected that there would be an overspend of £1,053k. Officers confirmed that the underlying cause of the overspend continued to relate to the increases in the number of customers supported at home, increased Direct Payment take up and increase in the number of Mental Health residential and nursing placements.

Officers referred to progress made in reducing the overspend and to a number of targets which had been exceeded.

Members questioned the affect of the reduction in the residential care budget and the working time directive in relation to costs.

Following further discussion it was

RESOLVED: That this report be noted.

REASON: To continue to update the Committee on the budget situation in this area.

**31. REFERRAL FROM THE EXECUTIVE REGARDING OVERSPENDS IN ADULT SOCIAL SERVICES**

The Committee considered a report which gave them details of a referral from the Executive regarding overspends in Adult Social Services.

It was reported that the Executive had highlighted the increased demand levels for adult community care packages and care packages as having an impact on the Council's budget. As a result they had requested the Scrutiny Committee review the reasons for and possible options for offsetting the increase and demand in these services.

Annex 1 of the report also provided a further monitor report, which showed that the projected overspend on Adult Social care had now risen to around £1.1m from £589k at the last report.



Officers referred to the significant demographic changes in society resulting in increased demand on services together with the increasing cost of care related to additional holiday provision in the private sector and implementation of the working time directive. Reference was also made to the reduction in income and other cost pressures together with the fact that York was one of the lowest funded authorities in the country. In answer to a question, it was reported that in 2007/08 the average annual care expenditure in England was £979 per older person compared to York's spending of £689 per older person.

Members commented on and questioned the following points:

- Details of future requirements in respect of community based support for Learning Disabilities;
- Need to learn from other authorities and their areas of expertise;
- Costs of telecare against that of homecare;
- Partners input into services also required examination;
- Details required of Impact of More for York on services;
- Concerns that any further cuts would impact on frontline services;
- Need for meaningful information to enable the Committee to provide the Executive with options for offsetting the increase in demand for these services.

Following further lengthy discussions consideration was given to the following options:

- Option 1      Monitor the situation through regular reports.
- Option 2      Call an additional one-off meeting between Members of the Committee, the Director of Housing & Adult Social Services and the Head of Finance to discuss the budget pressures in more detail.
- Option 3      Progress this topic to review clearly indicating which issues need to be addressed and what outcomes could realistically achieved.
- Option 4      Take no further action

**RESOLVED:**            That the Executive Member/Leader be requested to provide details of the capital and revenue figures for Adult Social Services for the 2010/11 financial year to enable the Scrutiny Committee to discuss this matter at their meeting on 13 January 2010, in order to respond to the Executive's request. <sup>1</sup>.

**REASON:**              To address the concerns raised by the Executive

Action Required

1. Contact Executive Member/Leader for information requested.

TW

**32. FEASIBILITY REPORT - MATERNITY MATTERS**

Consideration was given to a scrutiny topic registered by Councillor Wiseman on improving care for newborns and new mothers. The topic registration form had been attached to the report as Annex A.

The Committee considered the information provided to support the eligibility criteria and the consultation undertaken as part of the feasibility process together with the comments subsequently received.

Sally Hutchinson raised concerns in respect of the recent experiences of a new mother with the maternity service and her subsequent discharge from hospital. She confirmed that poor communication together with the level of care expected from family members after major surgery had resulted in a complaint being made. She felt that the response received had not been satisfactory and she therefore felt that scrutiny of the maternity service would be useful.

Gareth Whiles, Assistant Director Children, Maternity and Sexual Health for NHS North Yorkshire and York was in attendance for consideration of this report. He confirmed that maternity matters formed part of the health visitor service. He went on to report that NHS North Yorkshire and York were shortly to examine a revised universal services model for 0 –19 year olds which would take into account how Health Visiting Services were provided in York. It was anticipated however that this work would not be complete until October 2010 but that it would pick up many of the issues raised. He confirmed that he would be happy to report back to the Committee on progress.

Members expressed concern in relation to the timeframe for the NHS review. They referred to gaps in services and to the fact that health visitors were no longer connected to family doctors and to the breakdown in communication which could result. It was suggested that if this topic was pursued that any information gathered could then be fed into the NHS review.

Members were asked to consider the following options:

- |          |   |
|----------|---|
| Option A | Progress the topic to review  |
| Option B | Do not progress this topic to review  |
| Option C | Receive a presentation from NHS North Yorkshire & York on the work being undertaken in this area. |

**RESOLVED:** That the Committee agree to proceed with Option C and request that NHS North Yorkshire and York provide a presentation on the work they are undertaking in relation to this subject prior to progressing this topic to review.<sup>1</sup>

REASON: To address the concerns raised in the topic registration form.

Action Required

1. Arrange Presentation to a future meeting.

TW

**33. UPDATE REPORT - OUTREACH WORKERS**

An update report on a previously registered scrutiny topic regarding 'outreach workers' was considered by the Committee.

It was reported that, at their meeting in January, Members had considered a scrutiny topic registered by Councillor Alexander regarding the availability, funding and uniform distribution of access to outreach workers. A feasibility study had now been prepared for Members consideration a copy of which had been attached to the report as Annex B and a briefing note on outreach workers for older people as Annex C.

Officers confirmed that the briefing note contained details of the work done on the development of community based services and new services commissioned together with the current position.

Members commented and questioned the following aspects of the report:

- Confirmed that the handypersons scheme provided by Yorkshire Housing was available to a whole range of tenant's who met their eligibility criteria;
- Grant from HBOS for 'Befriending Service' with an end date of March 2010;
- Need to ensure that funding was equally spread, this may require the involvement of partner organisations to assist;
- Confirmation that Community Outreach was provided by numerous voluntary organisations in many different forms eg from Ward funding, MIND etc;
- Need to examine what was on offer and advertise the details;
- Centre for Independent Living would offer advice;
- Strengthen the connection with partners and help engage customers.

Members then considered the following options:

Option A If there are still outstanding issues, progress this topic to review

Option B If all issues have now been addressed, do not progress this topic to review

Option C Continue to receive regular updates

RESOLVED: That based on the information contained within the report and its annexes the Committee agree not progress this topic to review.

REASON:

Based on the information contained within this report and its annexes, no gaps in service have been identified.

CLLR J ALEXANDER, Chair

[The meeting started at 5.30 pm and finished at 6.55 pm].



## Health Overview and Scrutiny Committee

13<sup>th</sup> January 2010

### Report of the Director of Housing & Adult Social Services

## Adult Social Services - Current Financial Pressures

### Summary

1. This report sets out the current financial pressures within Adult Social Services along with details of the mitigating actions being taken and likely future issues.

### Context and Background

2. The vision for adult social care has 4 main elements in terms of what we are trying to achieve for citizens in York:
  - Services that are customer focused – simple to understand and accessible
  - Personalised approach and Choice – customers who are eligible for services will know how much money is available to fund their care and have the opportunity to control that directly if they want to.
  - Maximisation of independence and optimising people’s health and well-being – support that enables rather than disables, intervenes early to prevent problems becoming acute and uses assistive technology.
  - Universal support for everyone – all citizens to get the information, advice they need to live independently even if they are self-funders

*(Although this is seen as the prime responsibility of social care it touches upon the full range of local authority responsibilities [housing, community safety, neighbourhood services, transport, learning, employment advice etc] as well as the critical partnerships with the NHS, care providers and the voluntary sector.)*
3. For many years this has meant shifting the balance away from reliance on residential and nursing care in favour of investment in community based support. This has the value of not only providing support in the way most people want but also in a way that is generally much cheaper in unit cost terms. This has been reinforced by a strong commitment to giving people more control over their care and, in a growing number of cases, control over the money to fund that care (the “Putting People First” programme).
4. More choice has meant that many more severely disabled people and those with long-term mental health problems have been able to move into independent living with their own tenancies. For example, the council has, on behalf of the NHS in North Yorkshire and York, de-commissioned all the long-stay NHS units for people with learning disabilities in the area and replaced them with supported housing schemes. We are half way through a joint project with the Joseph Rowntree Trust to de-commission their

residential care units on the same basis. These are very positive initiatives but it must be recognised that the costs of care remain comparatively high and are likely to rise as people become older.

5. At the same time as these policy changes have been put into effect the demand for care has risen in line with demographic changes. The growing demand for adult social care was first set out for members in 2007 as part of the Long Term Commissioning Review. This forecast that expenditure on older people would continue to increase in line with demography-led demand resulting in additional annual costs of £10m by 2020. (This presumed no change in the configuration of services, which was how the reviews of home care and residential care came to be authorised – recognising that radical changes were needed.) Significant cost increases were also forecast for younger disabled people coming into adult care.
6. A key question that still needs to be addressed is the right level of expenditure on adult social care necessary to achieve the council's ambitions to support vulnerable people. That is essential in terms of securing the right level of investment alongside More For York's savings proposals and identifying areas where expenditure may be too high and need more scrutiny. The Care Quality Commission have commented in the last 3 successive years that they have concerns that the council's per capita expenditure will not enable it to achieve the levels of performance it aspires to.
7. We know from CIPFA statistics that we spend less per capita on personal social services in every category compared to England and Family Group councils. It is particularly marked in older people where the 07/8 figures are England - £979, Family Group - £810, York - £696. Similarly, if we look at the annual cost of average packages of care York is a low spending authority with 07/08 figures for England of £7.2k per package compared to £5.8k in York. The fact that York starts from such a low budget base makes the council vulnerable to rising cost pressures and increased demand.

### **Analysis**

8. The major areas of overspend, as included in the most recent monitoring report, and an analysis of spend in key areas over recent years are set out in the attached annexes. Members will be aware that the 3<sup>rd</sup> and final monitoring report for this financial year is due very soon after this meeting and if the figures have been finalised it may be possible to provide a verbal update at the meeting. The information in the annexes shows that despite increased demand the policy of shifting the balance from residential and nursing care to community care has been taking place. New admissions to care are projected to be lower than in 2008/9 and the overall proportion spent of the budget spent on care homes is forecast to fall below 40% - in line with recommended good practice.
9. However, 'snapshot' figures do need to be treated with some caution as they can mask significant variations within the year. Within this trend of reduced reliance on care homes there have been spikes in the numbers at certain times during the year – e.g. 653 customers in residential

placements in July 2007 compared to 797 placements in July 2009. Although numbers of admissions are being managed the unit cost of this care has increased significantly. This is due to an increase in the complexity and needs of those customers.

10. In terms of home care there has been an increase in the number of home care hours purchased and providers are now operating at the limit of their capacity. At the same time the average cost of an individual package has also risen - from £137 in 2006/07 to £151 in 2008/09. The most marked area of increased cost is in relation to Learning Disabilities customers, where there has been both an increase in the number of customers and the cost of those customers.
11. In addition there has been an increase in the numbers of referrals made to the department, which has resulted in an increase in the number of care packages being delivered. During 2007/08 there were an average of 703 referrals per month and in 2009/10 this has increased to 813 per month. In particular there has been a sharp increase in adult safeguarding referrals (from 95 in the first half of 2008/9 to 173 in the first half of 2009/10). This almost certainly reflects better practice and awareness and previous under-recording of cases but additional staffing resources have had to be put in place to fulfil the council's statutory duty to assess needs.
12. The council remains a major provider of residential care and still provides almost 25% of the home care required. A recent report to the Executive on the More For York Adult Social Care Blueprints (15<sup>th</sup> December) highlighted the costs associated with direct care provision and the need to seek further efficiencies. The blueprints also emphasised the crucial importance of investing in 're-ablement' (a term used commonly across the country to describe services or interventions that are aimed at enabling people to regain their health and their independent living skills e.g. after a fall or a stay in hospital). As the demand for care rises it is imperative that everything is done to maximise people's independent living skills and this needs to be done in very close partnership with the NHS.
13. Direct staffing costs have risen following the implementation of the council's pay review and there has been an increased reliance on temporary staff. The analysis of staffing costs shows that the action currently being taken to reduce the use of agency staff has started to impact on the spend and the agency spend is forecast to outturn at a lower level than in 2008/09. Further work is ongoing to examine the use of overtime and other allowances to see if spend can be reduced in this area.
14. Target budget savings of £1.36m were agreed by members for 2009/10. Offset against this were approved growth items for service pressures of £752k giving a net effect of a reduction of £608k in funding. In addition to this as a result of changes agreed at Full Council savings of £168k were allocated to HASS. Given the overall context of funding in York and the increased demand projected for 09/10 we entered the year at risk in terms of being able to contain expenditure within the approved budget.
15. Concerns remain around transitions and cases that are due to come in to care from 2010/11. There are 70 young people, many with very complex

needs, who we already know will be coming into adult services over the next 3 to 5 years and who will have a statutory right to have a service, with the annual cost of care likely to be in excess of £3m.

### **Financial Implications**

16. The cost pressures currently being seen on the adult social care budgets are largely due to increased demand related to demographic changes and to the increasing care needs of those eligible for services. These factors will be prominent in future years and given that much of the financial mitigation in 2009/10 is one off, this pressure needs to be recognised in the 2010/11 budget.
17. The current areas of mitigation are outlined in Annex One. Much of adult social care operates within a statutory framework and this conditions options for cost savings. Further options for reducing the overspend could be considered by members and examples are listed below. However these would have a direct impact on service response times to customers, some service levels and the performance rating of services by the Care Quality Commission. The legal implications would also need to be carefully considered. Further options that could be considered are:
  - Rationing of placements into residential and nursing care
  - Extended use of waiting lists for services such as home care
  - Extending the time taken to complete care assessments and packages
  - Review of care service levels to existing customers especially for non-statutory services such as day care or respite care
  - Changes to eligibility criteria for services. (York currently operates a relatively generous system whereby people with Moderate needs and above are eligible for services)
  - Recruitment freeze for front line posts
18. The Adult Social Care vision agreed by the Executive on the 20<sup>th</sup> October and the subsequent blueprint agreed on the 15<sup>th</sup> December 2009 could realise savings in excess of £2m. However, the exact savings still need to be verified once the overall strategy is clear and it is unlikely significant savings will be realised until 2011/12. Even then, some initial investment may be needed to ensure the full savings are realised and good performance is maintained and improved where possible.
19. Further budget pressures are anticipated following the recently announced proposals to offer free personal care to those with critical needs, although it has not yet been possible to quantify the financial impact of this proposal until further details are given by Government.
20. The Councils Medium Term Financial Strategy sets out the need for significant efficiency savings in coming years and further pressures on public funding are likely to require the council to have to seek additional savings in coming years over and above those already set out in the current Financial Strategy.



### Other Implications

21. There are no human resources, equalities, legal, crime & disorder, information technology, property or other implications associated with this report.

### Risk Management

22. The current financial position of Adult Social Services exposes the council to a number of different risks, including

- financial risk if the overspend continues and no corrective action is taken
- risk to the safety and wellbeing vulnerable adults if services withdrawn or restricted
- longer term risk to future financial viability of external services

23. The budget setting process always entails a degree of risk as managers attempt to assess known and uncertain future events. The risks outlined above will continue to be mitigated by prompt monitoring of the budget position with regular updates being provided to the Directorate Management Team, Council Management Team and monitor report to the Executive.

### Recommendations

24. The Scrutiny Committee is asked to consider the content of this report and the comments it wishes to make to the Executive.

Reason: To update the Committee on the current financial pressures in order for them to make a response to the Executive.

### Contact Details

**Authors:**  
Debbie Mitchell  
Head of HASS Finance  
(01904) 554161

**Chief Officers responsible for the report:**  
Bill Hodson  
Director of Housing & Adult Social Services  
(01904) 554001

**Specialist Implications Officer(s)** None

**Wards Affected:** *List wards or tick box to indicate all*

**All**

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### Background Papers

Second Performance and Financial Report for 2009/10, Executive 17<sup>th</sup> November 2009 and Health Scrutiny 14<sup>th</sup> December 2009

### Annexes

Annex One – summary of main areas of overspend and mitigation  
Annex Two – analysis of spend in key areas

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**Adult Social Services 2009/10**

	£'000
<b>Main areas of overspend</b>	
Direct Payments & Community Support	+773
Residential & Nursing	+150
Elderly People's Homes (EPHs)	+232
Home Care	+472
Mental Health Residential & Nursing	+120
Mental Health Community Support	+74
Mental Health staffing	+60
22 The Avenue	+40
<b>Total overspend</b>	<b>+1,921</b>
<b>Mitigation</b>	
Restrictions on non essential spend	
• Training	-52
• Recruitment costs	-7
• Holding vacant posts	-127
• Stationery, postage & other office running costs	-60
Redirection of grant funding to pressures	-514
Other miscellaneous efficiencies	-62
<b>Total Mitigation</b>	<b>-822</b>
<b>Net overspend</b>	<b>+1,099</b>

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## Adult Services

## 2007/08

Types of Placements	Average Number	%	Budget £'000	Actual Expenditure £'000	Actual Per Adult £'000
Residential & Nursing Care	585 *	37.28%	16,615	15,760	26.94
EPH's	258 *	16.44%	6,873	7,177	27.82
Community Support & Direct Payments	726 *	46.27%	4,363	5,610	7.73
<b>Total</b>	<b>1,569</b>	<b>100%</b>	<b>27,851</b>	<b>28,547</b>	<b>18.19</b>

## \* Average number excludes:

Equipment  
Customers within the block contracts who do not contribute to the cost of care

## 2008/09

Types of Placements	Average Number	%	Budget £'000	Actual Expenditure £'000	Actual Per Adult £'000
Residential & Nursing Care	576 *	36.16%	16,436	16,736	29.06
EPH's	263 *	16.51%	7,276	7,909	30.07
Community Support & Direct Payments	754 *	47.33%	5,672	6,635	8.80
<b>Total</b>	<b>1,593</b>	<b>100%</b>	<b>29,384</b>	<b>31,280</b>	<b>19.64</b>

## \* Average number excludes:

Equipment  
Customers within the block contracts who do not contribute to the cost of care

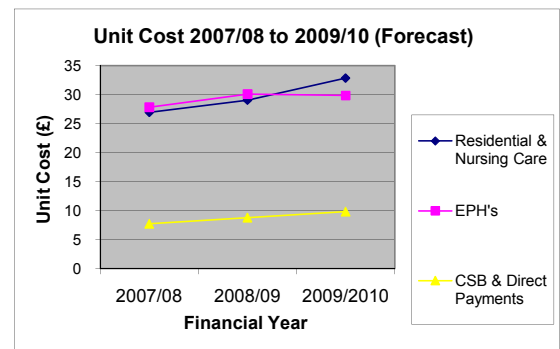
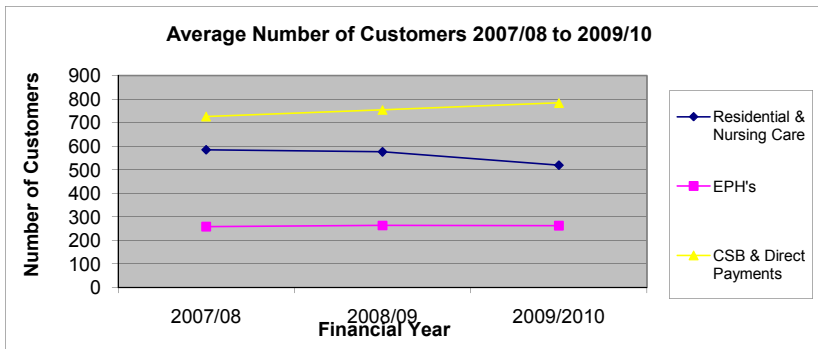
## 2009/10 Estimate (forecast as at month 6)

Types of Placements	Average Number	%	Budget £'000	Actual Expenditure £'000	Outturn Per Adult £'000
Residential & Nursing Care	519 *	33.16%	16,642	17,053	32.86
EPH's	262 *	16.74%	7,447	7,819	29.84
Community Support & Direct Payments	784 *	50.10%	6,444	7,714	9.84
<b>Total</b>	<b>1,565</b>	<b>100%</b>	<b>30,533</b>	<b>32,586</b>	<b>20.82</b>

## \* Average number excludes:

Equipment  
Customers within the block contracts who do not contribute to the cost of care

## Note: All costs are gross



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## Health Overview & Scrutiny Committee Work Plan 2009-10

Meeting Date	Work Programme
14 December 2009	<ol style="list-style-type: none"> <li>1. Second Quarter Monitoring Report</li> <li>2. Referral Report from Executive – overspends in Adult Social Services</li> <li>3. Update report on the proposed Scrutiny Topic (Outreach Workers)</li> <li>4. Feasibility Study for proposed new review – ‘Maternity Matters’</li> </ol>
13 January 2010	<ol style="list-style-type: none"> <li>1. Report regarding HASS overspends</li> </ol>
20 January 2010	<ol style="list-style-type: none"> <li>1. Update on the Dementia Review</li> <li>2. Update from Area Manager of CQC on the progress in adult social care in York</li> <li>3. Presentation from NHS North Yorkshire &amp; York on a Universal Services Review (post maternity)</li> <li>4. Response to CQC on the registration process</li> </ol>
3 March 2010	<ol style="list-style-type: none"> <li>1. Third Quarter Monitoring Report</li> <li>2. Annual Report from relevant Local Strategic Partners</li> <li>3. Further update on Mental Health Transfer</li> <li>4. LINKs Public Awareness &amp; Consultation (PACE) report – end of life care</li> <li>5. Quarterly Update from the Primary Care Trust on Dental Provision in York</li> <li>6. LINKs Public Awareness &amp; Consultation (PACE) report – neurological services – update on recommendation to Committee</li> </ol>
30 June 2010	<ol style="list-style-type: none"> <li>1. Presentation from LINKs regarding their Annual Report</li> <li>2. Attendance &amp; report of Executive Member for Housing &amp; Adult Social Services</li> </ol>

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